

Strategic Plan 2018-2023

Effective January 1, 2018

Mission Statement:

Our Court exists to preserve and protect rights and to effect fair resolutions of all disputes through consistent, impartial and accessible administration of justice.

Context

California Rule of Court § 10.603(c)(9)(A) states - The presiding judge must: Prepare, with the assistance of appropriate court committees and appropriate input from the community, a long-range strategic plan that is consistent with the plan and policies of the Judicial Council, for adoption in accordance with the procedures established by local rules or polices.

The Superior Court of the State of California, County of San Bernardino, endeavors to create efficient, transparent, innovative services with trained, well qualified employees to provide stable and consistent access to justice stakeholders.

Judicial Branch Goals

The vision and strategic plan of the Court aligns with the Judicial Council's Strategic Plan:

- Goal 1- Access, Fairness, and Diversity
- Goal 2- Independence and Accountability
- Goal 3- Modernization of Management and Administration
- Goal 4- Quality of Justice and Service to the Public
- Goal 5- Education for Branchwide Professional Excellence
- Goal 6- Branchwide Infrastructure for Service Excellence
- Goal 7- Adequate, Stable and Predictable Funding for a Fully Functioning Branch

Superior Court of California, County of San Bernardino

Vision

- A) Expanded County Wide Access to Justice
- B) Increased State Wide Relationships
- C) Efficient, Functioning and Accessible Case and Data Management
- D) Well Trained and Committed Judicial Officers and Staff

Strategic Directions

- A) Building Relationships
- B) Investing In the Court and the Community
- C) Committing to Success

STRATEGIC DIRECTIONS

A) **Building Relationships**

Issue Statement: Strengthen relationships among justice partners and with other courts.

- Partner with other courts and organizations regarding training and state-wide issues.
- Leverage resources by partnering with other courts.
- Strengthen local and state agency partnerships.
- Increase involvement in executive statewide committees.
- Strengthen relationships with state and local legislators.
- Enhance relationships with community organizations and local/state political bodies.

B) Investing In the Court and the Community

Issue Statement: Enhance the effectiveness and productivity of our judicial officers and employees in order to provide the broadest possible access to justice.

- Engage Our Own: Commit to increased engagement and transparency court wide; encourage and offer leadership and outreach opportunities.
- Expand Access: Leverage cost-effective technology solutions to increase access efficiency.
- Rebalance Workload: Analyze and manage available resources to meet the needs of the court's workload and statutory priorities.
- Train and Educate: Develop innovative training resources and programs for Judicial Officers and Staff.

C) Committing To Success

Issue Statement: Integrate the strategic planning goals and guidelines into the day-to-day operations of the court.

- Set specific dates for completion of specific action items through oversight by the strategic plan sub-committee and tracked in the Judicial Services Master Calendar.
- Institutionalize the planning process for continued development of the strategic plan.
- The Court Executive Committee will be responsible for oversight of the implementation plan.

Year One Implementation

BUILDING RELATIONSHIPS

COMMITMENTS

Quarter 2 - Increase representation on the Judicial Council and Advisory Committees; and California Judges Association and Advisory Committees.

Quarter 3 - Form a legislative outreach committee to maintain regular contact with state legislators.

Quarter 4 - Hold one "Legislator Day". Provide an opportunity for each state legislator to visit the courthouse in their district to see what services are provided to their constituents by the Court, and what services are needed.

Year One Implementation

INVESTING IN THE COURT AND THE COMMUNITY

COMMITMENTS

- Quarter 2 Enhance New Judge Orientation program.
- **Quarter 3** Develop educational modules for staff.
- **Quarter 4** Traffic trials, misdemeanor arraignments and probation modifications to be conducted by video in Big Bear and Needles.

Year One Implementation

COMMITTING TO SUCCESS

COMMITMENTS

Quarter 1 - Establish Quarterly Reviews of Strategic and Operational Plans.

Quarter 2 - Communicate the Plan.

Quarter 4 - Plan for Year Two.

Implementation: Years Two Through Five

- Develop a comprehensive internal new judge training program.
- Create a judicial assistant training academy.
- Create court-wide uniform written procedures (each district will follow the same procedures, unless the needs of the district dictate a different procedure).
- Create an employee retention plan.
- Institute regular employee training and development that will include judicial officer involvement.
- Expand self-help workshops for litigants who do not live near a courthouse by video or online assistance.
- Use T-wing of historic courthouse for current and future needs.
- Create video conferencing systems to address geographical challenges.
- Electronic case files. Reduce or eliminate paper in all case types.
- Implement a paperless fiscal and purchasing system.
- Develop a data management strategy.
- Create and implement a data security and risk management strategy.
- Continue advocacy for increased funding to the Judicial Branch.
- Continue advocacy to equalize funding between the courts.
- Continue to advocate for additional funded judgeships.